

KIM KNORR, MCSE, MCSA, M.A.

- SR. INFORMATION ANALYST -

QUALIFICATIONS PROFILE

I have 15 years combined technical and managerial experience in large network infrastructures, Information Security Policy development, Project Management, Change Management, System Engineering and front line Information Assurance. I am currently employed by the University of Kentucky in the Information Services dept., supporting end users with all aspects of systems usage and deployment. I have been an Information Assurance Team Lead supervising two contractors. For five years I have been engaged in Certification and Accreditation Security consulting. I have also served as an Information Officer, Information Assurance Analyst for Incident Management, Information Security Analyst, as a member of Sarbanes-Oxley audits, and as a Network and Systems Administrator. I hold GIAC GSLC, MCSE, MCSA, DCSE, Security+ and ITIL Foundation certifications, and a Master's degree. I am a designated Fully Qualified Navy Validator (FQNV) with Risk Mitigation focus. I am broadly experienced in both commercial and Department of Defense environments as a proven Senior Consultant. I have experience analyzing, designing, implementing, and enhancing CyberSecurity and Networks to decrease risk exposure, drive awareness, and achieve COBIT and ISO 27000 regulatory compliance across complex environments. I have the knowledge and ability to analyze, troubleshoot, diagnose, and resolve technical problems and to deliver solutions that consistently meet corporate objectives related to business and technology performance. I am a collaborative communicator with the ability to interface effectively with varied individuals and groups, coupled with an exceptional ability to work independently and multitask in fast-paced environments.

CORE STRENGTHS

**Information Security Policy Compliance
Network Administration/ Engineering
Project Management**

**Risk Management Certification and Accreditation
Software Change and Configuration Management
Hardware and Architectures**

PROFESSIONAL CERTIFICATIONS AND TRAINING

- Fully Qualified Navy Validator Training , 2013
- SANS GIAC Global Security Leadership Certification (GSLC), 2011
- Appointment as Information Security Officer (IAO) and IAM III, 2011
- ITIL Foundations Certified, 2008
- CompTIA Security+ Certification, 2007
- Microsoft Certified System Administrator (MCSA) 2005
- ArsSight ESM 5.0 Security Analyst, 2005
- Dell Certified Systems Engineer (DCSE) 2004
- Microsoft Certified System Engineer (MCSE) 2000
- EKMS/ LE Certified for Information Assurance, 2000

DISA (Defense Information Systems Agency)

- Information Awareness Training v 9.0
- Personally Identifiable Information (PII) Training v 1.0
- Anti-Terrorism (AT) Training v1.0

KIM KNORR, GSLC, M.A.

PROFESSIONAL EXPERIENCE

- **Information Services Specialist III- University of Kentucky IT department.** Security and user network policy, training, troubleshooting for all hardware and software, builds and deployment, consulting with management. **December 2013- Present**
- **Xerox Business Services Lexington, KY Healthcare and Tech Support Implementation Analyst.** Temporary contract. **May 2013- December 2013**

BOOZ | ALLEN | HAMILTON ▪ NORFOLK, VA

Team Lead - Cyber Tech Team

Oct 2012- May 2013

- Serve as the Ashore team lead for complex and difficult issues involving technical and IT security challenges within the US Navy Fleet Forces Network and Circuits Certification and Accreditation team.
- Conduct comprehensive reviews of C and A Diacap/ Risk Management Framework packages within the eMASS system.
- Perform supervision of two staff members.
- Develop presentations and briefs to upper level management.
- Generate spreadsheet and database reports for complex analysis of networks and improvement of network performance.

DELOITTE CONSULTING, LLP ▪ VIRGINIA BEACH, VA

Information Assurance Officer, Cyber Security Senior Consultant

April 2009-Oct 2012

- Serve as Information Assurance Officer supporting the US Fleet Forces Command.
- Team Lead for all Network Circuit Accreditations within the DIACAP/ RMF framework.
- Oversight and supervision of all command subordinates for accurate reporting of data entries into Online Compliance Reporting System, reflecting adherence to the INFOCON 3 network security posture.
- Provided expert assistance on complex IA projects involving all phases of information assurance and network operations; assessed, addressed, correlated, analyzed, and administered related courses of action and decision support..
- Appointed as Trusted Agent at the IAM III level with affiliated duties of ordering and administering siprnet PKI tokens.
- Assistant to the Navy Wide Enterprise PM for HBSS compliance tracking and reporting.
- Note: employed under Bearing Point for the one month company transition to Deloitte between 13 April and 8 May, 2009.

ELECTRONIC DATA SYSTEMS, EDS AN HP COMPANY ▪ NORFOLK, VA

Information Security Analyst

Oct 2008- April 2009

- Full time member of a committed team of IA Shift Watch Standing professionals defending the Navy networks from Intrusion and security event management 365/ 24/7.
- Rapid response to real time monitoring of Intrusion Detection Sensors (HBSS, McAfee and SIM) incident response.
- Weekly software patching and downloading of signatures on Norton Antivirus servers. Performed IA scans of infected hosts.
- Trained and supervised active duty USMC and Navy personnel on the Watch to perform IA analyst duties.
- Collaborated emergent security issues and reporting with the CIRT (Forensic Incident Response Team).

ELECTRONIC DATA SYSTEMS / EDS ▪ NORFOLK, VA

Enterprise Change Manager/ Senior Systems Administrator

Sept 2006- Oct 2008

KIM KNORR, GSLC, M.A.

- Plan, direct and approve the implementation of large network infrastructure maintenance, hardware and software build outs.
- Assess and manage the risk, prioritization, coordination and team reviews of Navy Marine Corp Intranet (NMCI) network maintenance with SMEs and senior leadership daily.
- Enhance network security and performance, meeting stringent Service Level Agreements for 99% up time and functional failover capacity.
- Conducted research for SAN solutions as a supplementary storage option for the client.
- Assisted project leads, and release, problem and configuration management teams with software development and delivery.
- Served as Chair Member on the Emergency Change Management Board in accordance with the ITIL service management framework.
- Participated in Sarbanes-Oxley audits and in process improvement on LEAN SIGMA team projects.

ELECTRONIC DATA SYSTEMS/ EDS ▪ VIRGINIA BEACH, VA

Oceana NMCI Mid size Server Farm and Dam Neck Micro-Server Farm

**Feb 2004-Sept
2006**

Data Center Manager

- Directed all vendors and technicians in the role of primary point of contact for complex hardware and software troubleshooting and repair. Sever clustering experience, VM ware, and virtual servers.
- Organized access and maintenance schedules within the Data Center.
- Played a key role as the primary contact for ensuring the meeting of server, switch, backup / restore and Information Assurance SLAs, which included complex break/fix operations, new computer deployment, network design and server rollout, access control, and migration of virtual data.
- Installed and maintained email, web, DNS, and IA Dell Power Edge servers.
- Set up and maintained domain controllers, DHCP, internal and external DNS, Active Directory, VPN access and security, routers and port configurations, switches, and load balancing servers.
- Maintained daily backups of vital documents and databases and coordinated daily off site tape transport to Iron Mountain.
- Installed Crypto Key into TACLANES and was appointed Physical Security Officer as well as Local Element (LE).
- Coordinated scheduled power outages, UPS and larger generator maintenance.
- Developed Disaster Planning and COOP documents for the Certification and Accreditation of the Server Farm.

AERONAUTICAL ENGINEERING RESEARCH ASSOCIATES/ EDO ▪ VIRGINIA BEACH, VA

Oceana NMCI Mid size Server Farm and Dam Neck Micro-Server Farm

**Jan 2001-Feb
2004**

System Administrator

- Responsible for server builds, patching, cabling and maintenance.
- Supported NT server and legacy network server and client environment for F-18 Pilot customers.

SMARTRONIX ▪ NORFOLK, VA

Oceana NMCI Mid size Server Farm and Dam Neck Micro-Server Farm

System Administrator

Jan- Aug 2001

- Responsible for server build outs, patching, cabling and maintenance.
- Supported NT server and legacy network server and client environment for F-18 Pilot customers.

GATEWAY COMPUTER COMPANY ▪ HAMPTON, VA

Help Desk Analyst

**Dec2000-
Jan 2001**

Responsible for full time call center coverage, averaging 50-60 trouble calls per day. Rated among the top 5% of performers on a team of 35 staff.

- Supported troubleshooting for all aspects of desktop and laptop software and hardware across a wide variety of models.

KIM KNORR, GSLC, M.A.

EDUCATION

Master of Arts in Consulting and Counseling (M.A.) 1985, Antioch Graduate School, Keene, N.H.

Bachelor of Arts (B.A.) Psychology 1982, Virginia Commonwealth University (VCU), Richmond, Va.

TECHNICAL ACUMEN

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|---|--|
| HBSS / Retina scanning tools | Vendor specific, Nessus, ePO Server (MacAfee), IDS , IPS tools |
| Analysis of Security Technical Implementation Guidance | DISA ISSE |
| Hardware | Workstations, Servers, Circuits, Large infrastructure interoperability. |
| Software and Applications: | Major Anti-Virus and Anti-Spyware Programs, Firewalls, Exchange Server Enterprise 5.5/Microsoft Server 2008, , VPN, eMASS, VM Ware, Network Inventory and Management Tools; Remedy, OCRS, Visio, Microsoft Office 2010 |
| Databases: | Access |

AWARDS AND HONORS

Deloitte Consulting, "Outstanding Performance Award", Nov 2011
EDS "High Performance Team Award", Change Management, NMCI contract 2007
"Certificate of Exemplary Performance", Aeronautical Engineering Research Associates, 2002 and 2003
"Outstanding Customer Service Award", Gateway Call Center, 2000 and 2001

ACTIVITIES

United Way Office Campaign Coordinator (Deloitte, 2011)
Microsoft Partner Member (BAH)